

## Hi to all members of Port Underwood Neighbourhood Support!

My name is Charlotte and I'm the Marlborough coordinator for Top of the South Neighbourhood Support. We were established as a charity in our own right in July 2020. I am reaching out to you because my focus this year is to update our membership details. We use a database called Gets Ready to quickly and efficiently communicate with our members. We send out a newsletter once a month, as well as notices from time to time of things that are happening in Marlborough.

If you'd like to join, please go to our website <u>www.tsns.org.nz</u> and click on the ''Join now'' button which you will see when you scroll down.

## By joining, you will:

- Have a great way to get to know the people that live around you.
- Receive emails and alerts that will keep you up-to-date with news from our community partners, including NZ Police.
- Gain tips and resources to improve your household and neighbourhood safety.
- Learn how you can be better prepared for emergencies.

By working together, we can support each other, solve local issues and make our neighbourhoods safer and more welcoming.

The past few years here in New Zealand have shown us it's more important than ever to stay prepared for possible disasters, whether it's a large-scale earthquake, water contamination, wild weather, pandemics, flooding or dangerous fires nearby.

This modern era of technology allows us to receive regional warnings through emergency mobile alerts, and on occasion through online news websites for large-scale events. However, this does not facilitate immediate, neighbourhood-specific emergency warnings for our local community, particularly for smaller events such as crime, weather warnings and nearby incidents. Further, this does not cover what is needed in the ongoing recovery phase, immediately after a large scale events. These require a resilient and connected community, which Gets Ready enables.

Gets Ready is a communication tool which enables targeted notifications and alerts, as well as creating a database of those who need assistance (for example elderly, those with mobility issues, and those who need electricity to survive with life support machines). The Gets Ready system also enables neighbourhood networking, so those with special skill sets can help their local community look after each other during an emergency, as well as allowing community response teams to take action where possible.

## PRIVACY STATEMENT

We use the Gets Ready database to manage the personal information we collect from people who join TSNS.

We invite you to share your personal information in order to:

- provide members with useful information
- help new members make connections in their area
- coordinate and connect resources and skills to those in need in the event of an emergency
- know where NS groups are
- coordinate street contacts
- collate data for reporting purposes

The personal information we invite you to share includes your:

- name
- contact information
- location
- skills, resources and needs (e.g. those skills or assets you have that may be useful to someone in the event of an emergency. This may include things like being first aid trained or having access to an electricity generator if the power goes).

We keep your information safe by storing it in encrypted files and only allowing police vetted NS staff and volunteers to access it. Your passwords are encrypted so no-one can see your password. You, as a user, get to reset your own password. However, Gets Ready is designed to share information in a planned and carefully controlled way so that people are connected in the event of an emergency.

As your group has nominated Sara & Ken to be Street Coordinator, they will be able to:

- See and update the information stored about the members of the group.
- Communicate with the people in their group who have shared their details with us.

In the event of a Civil Defence, Fire and Emergency NZ, or Police emergency, we may contact you with alerts relevant to your location or circumstance.

We keep your information for as long as you keep yourself registered in the system. Once you delete your profile all your information will be removed from the system.

You have the right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong and cannot manage it under your own log in. If you'd like to ask for a copy of your information, or to have it corrected, please contact me.

Thank you.

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Please note, I only work on Mondays & Tuesdays. I will get back to you as soon as I can.